



CITY OF HOUSTON

Public Works and Engineering
Department



Utility Customer Service
P.O. Box 4863
Houston, Texas 77210-4863
www.houstontx.gov

W.A.T.E.R. FUND/DRAINAGE FUNDS INCOME GUIDELINES 2011

Thank you for your interest in the W.A.T.E.R. (Water Aid To Elderly Residents) Fund and the DRAINAGE Fund programs. Attached is your application and instructions for completing the application. Before processing your request, we must receive your completed application and all required documentation in our office. Processing of applications takes approximately thirty (30) days.

Note: Proof of income for the entire household is required to qualify, and service *must* be in the name of the applicant to receive assistance.

Who is eligible for W.A.T.E.R. Fund and/or DRAINAGE Fund assistance?

1. Senior Citizens at least sixty (60) years old or older who meet income guidelines. Proof of income and age are required.
2. Disabled persons who meet the income guidelines and are head of household. Proof of income is required.
3. Low-Income - Preference shall be given to those who have met the Federal (2011 Health and Human Services) Poverty Guidelines for three (3) months or longer. Proof of income is required.

2011 Health and Human Services Poverty Guidelines		
No. in Household	Maximum Income	
	Per Month	Per Year
1	\$ 907.50	\$ 10,890
2	\$ 1,225.83	\$ 14,710
3	\$ 1,544.17	\$ 18,530
4	\$ 1,862.50	\$ 22,350
5	\$ 2,180.83	\$ 26,170
6	\$ 2,499.17	\$ 29,990
7	\$ 2,817.50	\$ 33,810
8	*\$ 3,135.83	\$ 37,630
<i>*For families with more than 8 persons, add \$318.33 for each additional person.</i>		

REQUIRED DOCUMENTS AND PROOF OF INCOME:

1. Copy of City of Houston, Residential Water/Wastewater and or Drainage bills.
2. Current Award Letters of Social Security (SS), Supplemental Security Income (SSI), or VA disability benefit of **ALL** person(s) living in the home.
3. Current Award Letters for Veterans, Railroad or Teachers Pension of **ALL** individuals living in the home.
4. Current check stubs from employers of **ALL** person(s) living in the home.
5. Copy of Texas Driver's license or ID of applicant, and Social Security cards or birth certificates of all household residents.

MAIL OR FAX TO:

Utility Customer Service
Attention: W.A.T.E.R. Fund/DRAINAGE Fund
4200 Leeland
Houston, Texas 77023
Phone: (713) 371-1084
Fax: (713) 371-1069